HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA
(As of 11/22/13)

The following institutions have hearing loops installed. Most only have hearing loops in limited areas of the building.

Hearing looped venues are listed by county and by type of facility:

NEW YORK STATE

New York City
   Public Facilities
      MTA subway system station booths that are open 24 hours a day
      http://mta.info/accessibility/station_booths.htm
      All stations in the Bronx, Brooklyn, Manhattan and Queens are looped, except for those currently under construction.

Bronx
   Public Facilities
      The New York Botanical Garden
      2900 Southern Boulevard
      Bronx, NY 10458
      718-817-8700
      http://www.nybg.org/visit/accessibility.php
      Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible induction loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.
      For more information see the audio guide list at the end of this document.
Yankee Stadium
East 161st Street and River Avenue
Bronx, NY 10452
General phone number 718-293-4300
Disabled Services 718-579-4510 or email disabled.services@yankees.com
http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled
Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this document.

Brooklyn
Businesses
Gristedes Pharmacy
101 Clark Street
Brooklyn, NY 11201
Phone: 718-855-0132
http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13
Pharmacy counter is looped.

Public Facilities
Barclays Center Arena
620 Atlantic Avenue
Brooklyn, NY 11217
212-359-6387
http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide
The following locations are hearing looped:
on the Ticketmaster Main Concourse:
American Express Box Office, Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112),
at GEICO Atrium Entrance: 2 ticket selling windows
at Emblem Health Dean Entrance: 1 ticket selling window
on Suite Level A: Clinton Hill Burgers (near section 110-109)
on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

JASA Senior Alliance Senior Center
161 Corbin Place
Brooklyn, NY 11235
212-273-5272
http://www.jasa.org/home
Main meeting room has a hearing loop.
Manhattan

Businesses

**Apple Store – SoHo branch**
103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126
http://www.apple.com/retail/soho/
Hearing loops are installed in tutorial areas.

**Gristedes Pharmacy**
225 Ninth Avenue, at 24th Street
New York, NY 10011
212-807-0950
http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4
Pharmacy counter is looped.

**Gristedes Pharmacy**
25 Waterside Plaza & FDR Drive
New York, NY 10010
212-725-6442
http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6
Pharmacy counter is looped.

**Gristedes Pharmacy**
686 North Main Street
Roosevelt Island, NY 10044
Phone: 212-371-2680
http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5
Pharmacy counter is looped.

**Riverside Memorial Chapel**
180 West 76th Street
New York, NY 10023
212-362-6600
http://www.riversidememorialchapel.com/
Three chapel rooms have hearing loops.

**Shake Shack, (Upper West Side)**
366 Columbus Avenue at 77th Street
New York, NY 10024
http://www.shakeshack.com/
646-747-9770
Order line on left side (or back depending on where you are standing) has a hearing loop installed.

**Shake Shack (East Side)**
154 East 86 Street (Lexington-Third)
New York, NY 10028-2107
646-237-5035
http://www.shakeshack.com/location/upper-east-side/

**Shake Shack (Battery Park City)**
215 Murray Street (betw. West Street and North End Avenue)
New York, NY 10282-5651
646-545-4600
http://www.shakeshack.com/location/battery-park-city/

**Places of Worship**

**Brotherhood Synagogue**
28 Gramercy Park South (East 20th Street)
New York, NY 10003
212-674-5750
http://brotherhoodsynagogue.org/
Sanctuary is equipped with hearing loop.

**Congregation Rodeph Sholom, Schafler Forum**
7 West 83 Street
New York, NY 10024
212-362-8800
http://rodephsholom.org/about/facilities/
The Schafler Forum, a banquet ballroom, is equipped with a hearing loop.

**Christ and St. Stephen’s Episcopal Church**
120 West 69th Street
New York, NY 10023
212-787-2755
http://www.csschurch.org/?page=services&id=11
Sanctuary and undercroft are equipped with hearing loops.

**Church of the Village (Methodist)**
201 West 13th Street at Seventh Avenue
New York, NY 10011
212-243-5470
http://churchofthevillage.org/
Sanctuary is equipped with a hearing loop.

**Temple Emanu-El**
1 East 65th Street at Fifth Avenue  
New York, NY 10065  
212-744-1400  

Hearing loops are installed in the Fifth Avenue sanctuaries.

**Public Facilities**

**Amtrak, New York City Penn Station**
234 West 31st Street  
Eighth Avenue and West 31st to 33rd Streets  
New York, NY 10001  
1-800-872-7245  

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

**Center for Hearing & Communication**
50 Broadway, 6th floor  
New York, NY 10004  
917-305-7700  
[http://www.chchearing.org/contact-us](http://www.chchearing.org/contact-us)

The Assistive Devices Center room has been looped. Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome at this time, though it is always best to call ahead to confirm at 917-305-7766.

**Children’s Museum of Manhattan (CMOM)**
The Tisch Building  
212 West 83rd Street  
New York, NY 10024  
212-721-1223  
[http://www.cmom.org/visit/accessibility](http://www.cmom.org/visit/accessibility)

Hearing loops are installed in four sections of “eat, sleep and play” exhibit.

**Cloisters Museum and Garden**
See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

**David Rubenstein Atrium at Lincoln Center**
Broadway between 62nd and 63rd  
New York, NY 10023  
212-875-5000  
The ticket counter is looped. A limited number of FM Assistive Listening Devices (headsets and neck loops) are available for every performance.

**Ellis Island Museum**  
Ellis Island  
New York, NY 10004-1467  
212-363-3200  
http://www.nps.gov/elis/index.htm  
A hearing loop was installed in the theater. For information about the t-coil compatible guided tour, see the audio guide list at the end of this document. As of 21 November 2013, most of Ellis Island is still closed to the public due to damage from the hurricane in October 2012; no reopening date has been set. Visitors should check the website or call before making plans to visit.

**The Frick Collection**  
1 East 70th Street  
New York, NY 10021  
212-288-0700  
http://frick.org/information/access.htm  
A hearing loop has been installed in the Music Room. For information on the t-coil compatible audio tour and audiovisual *Introduction to the Frick Collection*, shown in the Music Room, see the audio guide list at the end of this document.

**Gershwin Theater**  
222 West 51st Street, between Broadway and Eighth  
New York, NY  
212-586-6510  
http://gershwintheatre.com/patron_services.php for information on the theatre  
http://www.wickedthemusical.com for ticket purchase for Wicked: the Musical  
A hearing loop has been installed in the theatre.

**Grand Central Terminal**  
See listing under Metro North, Grand Central Terminal

**Guggenheim Museum**  
1071 Fifth Avenue at 89th Street  
New York, NY 10128-0173  
212-423-3500  
http://www.guggenheim.org/new-york/visit/accessibility  
For information about smartphone app for the hard of hearing see the acoustiguide/audio guide list at the end of this document.

**Hearing Health Foundation**  
363 Seventh Avenue, 10th floor  
New York, NY 10001  
212-257-6140  
http://hearinghealthfoundation.org
Non-profit office; meeting room has loop installed.

**Intrepid Sea, Air and Space Museum**  
One Intrepid Square  
Pier 86, Twelfth Avenue and West 46th Street  
New York, NY 10036-4103  
212-245-0072  
[http://www.intrepidmuseum.org/access.aspx](http://www.intrepidmuseum.org/access.aspx)  
A hearing loop has been installed in the main theater. For information on the t-coil compatible audio tour, see the audio guide list at the end of this document. The Shuttle exhibit has a hearing loop installed.

**Jewish Museum**  
1109 Fifth Avenue at 92nd Street  
New York, NY 10128  
212-423-3200  
[http://www.thejewishmuseum.org/AccessPrograms](http://www.thejewishmuseum.org/AccessPrograms)  
Videos T-coil compatible with sound using hearing loop technology are available when a video has voice overs.

**Lower East Side Tenement Museum**  
103 Orchard Street  
New York, NY 10002  
212-982-8420  
[http://www.tenement.org/vizinfo_ada.html](http://www.tenement.org/vizinfo_ada.html)  
Media program *The Moores: an Irish Family in America* is equipped with a t-coil induction loop. Ticketing kiosk and retail kiosk, as well as public programming areas are equipped with t-coil compatible audio induction loops.

**Madison Square Garden**  
4 Pennsylvania Plaza  
(Seventh Avenue betw W 31st Street & W 33rd Street)  
New York, NY 10001  
[http://www.thegarden.com/about/disabled-services.html](http://www.thegarden.com/about/disabled-services.html)  
Disabled Services 212-465-6034  M-F 9:30-4:30  
Hearing loops are installed at the box office and guest services.

**Marseilles Residence of the West Side Federation for Senior and Supportive Housing**  
230 West 103rd Street  
New York, NY 10025-8717  
212-663-6000
Community room has a hearing loop installed.

Metro North, Grand Central Terminal
89 East 42\textsuperscript{nd} Street at Park Avenue
New York, NY 10017
http://www.grandcentralterminal.com/
Ticket booths numbers 6 and 11 have hearing loops installed.

Metropolitan Museum of Art
1000 Fifth Avenue at 82\textsuperscript{nd} Street
New York, NY 10028-0198
212-535-7710
http://www.metmuseum.org/visit/accessibility
The following locations have hearing loops installed: Information and Membership Desks, select Admissions Desks in the Great Hall and in Burke Hall in the Uris Center for Education, as well as at the Concerts and Lectures box office in the Great Hall. Look for the blue signs indicating locations. For information on audio guide tours, see the audio guide list at the end of this document.

Metropolitan Museum of Art
The Cloisters Museum and Gardens
99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700
http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters
For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Morgan Library and Museum
225 Madison Avenue at 36\textsuperscript{th} Street
New York, NY 10016
212-685-0008
http://www.themorgan.org/visit/access.asp
For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Museum of Modern Art
11 West 53\textsuperscript{rd} Street
New York, NY 10019
212-708-9400
http://www.moma.org/visit/plan/accessibility
Hearing loops have been installed at the information desks, membership desk, ticket desks, audio guide desk. The gift shop and Titus movie theaters, as well as one of the Edward John Noble Education Center’s classrooms, also have hearing loops. Temporary exhibits may have hearing loops installed where appropriate; call to inquire about specific temporary exhibits. For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

**National Council of Jewish Women New York Section**
241 W. 72nd Street
New York, NY 10023
[www.ncjwny.org](http://www.ncjwny.org)
212-687-5030
Second floor meeting room has a hearing loop.

**New York Historical Society**
170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400
[http://www.nyhistory.org/visit/accessibility-amenities](http://www.nyhistory.org/visit/accessibility-amenities)
For information about the t-coil compatible audio guide tour and presentations in the Robert H. Smith Auditorium, see the audio guide list at the end of this document.

**The New York Public Library**
**Muhlenberg Branch**
209 West 23rd Street (near Seventh Avenue)
New York, NY 10011-2379
212-924-1585
Community room on third floor has a hearing loop installed.

**Penn South (NORC) Social Services, Inc.**
290 Ninth Avenue at 27th Street
New York, NY 10001
212-243-3670
Hearing loops have been installed in classrooms 1 and 2.

**Penn Station, Amtrak**
See listing under Amtrak, Penn Station

**Richard Rodgers Theater**
226 West 46th Street
New York, NY
212-221-1211
A hearing loop has been installed in the theatre.

**Quest at CWE**  
CCNY Center for Worker Education, Bowling Green Campus  
25 Broadway, 7th Floor  
New York, NY 10004  
212-925-6625 X229  
http://www.questonline.org  
Four classrooms and the auditorium are all hearing looped.

**SAGE (Services and Advocacy for GLBT Elders)**  
305 Seventh Avenue at West 27th Street  
New York, NY 10001  
212-741-2247  
http://sageusa.org/index.cfm  
Several rooms have hearing loops installed.

**Queens**

**Businesses**

**Cross Bay Diner**  
160-31 Cross Bay Blvd.  
Howard Beach, NY 11414  
718-848-9401  
http://www.crossbaydinernyc.com/index.html  
Table top hearing loop at The Cross Bay Diner located in Howard Beach

**Cross Bay Chemists**  
158-14 Cross Bay Blvd  
Howard Beach, NY 11414  
718-880-1644  
http://crossbaychemist.com/index.php  
Pharmacy counter is looped

**Medical Facilities**

**Harmony Hearing & Speech Center, LLC**  
161-24 84th Street  
Howard Beach, NY 11414  
718-641-3817  
http://www.harmonyhearing-speechcenter.com/  
Portable table-top loops available.

**Places of Worship**

**St. Helen Roman Catholic Church**  
157-10 83rd Street  
Howard Beach, NY 11414  
718-738-1616
http://sthelen.org/
A hearing loop has been installed in the sanctuary.

Public Facilities
Citifield Stadium
Willets Point
Flushing, NY 11368
718-507-6387
Audio loops are installed at ticket windows.

Nassau County
Medical Facilities
Harmony Hearing & Speech Center, LLC
432 Gardiners Avenue
Levittown, NY 11756
516-731-5868
http://www.harmonyhearing-speechcenter.com
Portable table-top loops available.

Long Island Jewish Medical Center
Hearing and Speech Center
Department of Otolaryngology & Communicative Disorders
430 Lakeville Road
New Hyde Park, NY 11042
718-470-8910
http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care
The lower level conference room is looped. The Long Island chapter of HLAA http://hearingloss-longisland.org/ meets here.

Places of Worship
Manetto Hill Jewish Center
244 Manetto Hill Road
Plainview, NY 11803
516-935-5454
http://www.mhjconline.org/

Temple Judea of Manhasset
333 Searingtown Road
Manhasset, NY 11030
516-621-8049
http://www.temple-judea.com/

Public Facilities
Levittown Library
1 Bluegrass Lane
Levittown, NY 11756-1292
Hearing loops have been installed for patrons who are speaking with library staff at the reference, media and circulation desks.

**Merrick Library**
Multipurpose room
2279 Merrick Avenue
Merrick, NY 11566
516-377-6112
http://www.merricklibrary.org/
Multipurpose room has a hearing loop installed

**North Hempstead LI Town Board Room**
220 Plandome Road
Manhasset, NY 11030
516-869-6311
http://www.northhempstead.com/
Hearing loop has been installed.

**Oceanside Library**
30 Davison Avenue
Oceanside, NY 11572
516-766-2360
http://www.oceansidelibrary.com/
Meeting room has hearing loop installed.

**Suffolk County**
Public Facilities
**Harborfields Public Library**
31 Broadway
Greenlawn, NY 11740-1382
631-757-4200
http://harborfieldslibrary.org/main.html
Meeting room has a hearing loop.

**Middle Country Public Library, Centereach**
101 Eastwood Boulevard
Centereach, NY 11720
631-585-9393
http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/
Community room has a hearing loop.

**Peconic Landing Retirement Community**
1500 Brecknock Road
Greenport, NY 11944
888-273-2664
http://www.peconiclanding.com/
The auditorium has a hearing loop.

**Smithtown Public Library**
1 North Country Road
Smithtown, NY 11787
631-265-2072
Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

**Westchester County**
Places of Worship

**Temple Beth Abraham**
25 Leroy Avenue
Tarrytown, NY 10591
914-631-1770
Sanctuary is has a hearing loop.

Public Facilities

**Jacob Burns Film Center**
364 Manville Road
Pleasantville, NY 10570
914-747-5555
[http://www.burnsfilmcenter.org/visit/accessibility](http://www.burnsfilmcenter.org/visit/accessibility)
All three theaters are equipped with a hearing loop system to enhance audio during films and Q&A’s. Moviegoers with hearing loss who do not use hearing instruments can enjoy better sound with a loop receiver and headphones that are available at the box office.

**Rockland County**
Places of Worship

**Temple Beth Torah**
330 N. Highland Ave.,
Upper Nyack, NY
845-358-2248
A hearing loop is installed in the sanctuary.

Please note that there are other NYC venues with assistive listening systems that are either FM or infrared. These require use of either a headset or a neck loop. The venues listed above have hearing loops so that those who wear hearing aids/cochlear implants with a t-coil need only turn on the t-coil program to access the sound; no other accessories are necessary. Some venues also provide headphones for those who do
not have t-coils, but still want to take advantage of the hearing loop. For more information, please contact the individual venue.
We have only included venues that are currently open to the public.

List of venues in the New York Metropolitan Area that have audio tours or other services which are t-coil compatible.
All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility, in addition to the audio guide and then setting their hearing aids to the t-coil setting.

New York City
Manhattan
Public Facilities
Ellis Island Museum
Ellis Island
New York, NY 10004-1467
212-363-3200
http://www.nps.gov/elis/index.htm
A personal audio induction loop can be used on the ranger walks, but not inside the museum. It may be borrowed at the Information Desk; picture ID must be left in order to borrow the audio induction loop. As of 20 May 2013, Ellis Island is only partially open to the public due to damage from the hurricane in October 2012; no date for complete reopening has been set. Visitors should check the website or call before making plans to visit.

The Frick Collection
1 East 70th Street
New York, NY 10021
212-288-0700
http://frick.org/information/access.htm
T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user’s discretion. The system provides information in any of the following languages: English, French, German, Italian, Japanese and Spanish.

Guggenheim Museum
1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500
www.guggenheim.org
The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

**Intrepid Sea, Air and Space Museum**  
One Intrepid Square  
Pier 86, Twelfth Avenue and West 46th Street  
New York, NY 10036-4103  
212-245-0072  
[http://www.intrepidmuseum.org/access.aspx](http://www.intrepidmuseum.org/access.aspx)  
Audio guides with t-coil compatible neck loop are available for a rental fee of $6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

**Jewish Museum**  
1109 Fifth Avenue at 92nd Street  
New York, NY 10128  
212-423-3200  
[http://www.thejewishmuseum.org/AccessPrograms](http://www.thejewishmuseum.org/AccessPrograms)  
T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

**Metropolitan Museum of Art**  
1000 Fifth Avenue at 82nd Street  
New York, NY 10028-0198  
212-535-7710  
[http://www.metmuseum.org/visit/accessibility](http://www.metmuseum.org/visit/accessibility)  
Audio guides are free to visitors who are hard of hearing; neck loops for hearing aids with t-coils are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

**The Cloisters Museum and Gardens**  
99 Margaret Corbin Drive  
Fort Tryon Park  
New York, NY 10040  
212-923-3700  
T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

**Morgan Library and Museum**  
225 Madison Avenue at 36th Street  
New York, NY 10016  
212-685-0008
http://www.themorgan.org/visit/access.asp
An audio guide highlighting the Morgan’s history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

**Museum of Biblical Art**
1865 Broadway at 61st Street
Second floor
New York, NY 10023-7505
212-408-1500
http://www.mobia.org
You can pick up a free audio guide with neck loop at the admissions desk.

**Museum of Modern Art**
11 West 53rd Street
New York, NY 10019
212-708-9400
http://www.moma.org/visit/plan/accessibility
The MoMA audio guide is t-coil compatible; neck loops are kept at the audio desk and will be added to the audio device on request.

**The New York Botanical Garden**
2900 Southern Boulevard
Bronx, NY 10458
718-817-8700
http://www.nybg.org/visit/accessibility.php
Assistive listening devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance. Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Arthur and Janet Ross Lecture Hall: Assistive Listening Devices (headsets and T-coil compatible neck loops) are available upon request. Please ask a staff member for assistance.

**New York Historical Society**
170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400
http://www.nyhistory.org/visit/accessibility-amenities
Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance. Audio guides are available for several exhibits; the audio guide for each exhibit is available outside that specific exhibit. Some are marked t-coil compatible and others are not, but apparently all actually are t-coil compatible. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building. There is no information in the exhibit area on where to pick up a neck loop or even that it is required for t-coil compatibility.

Queens Library
718-990-0700
Some locations have assistive listening devices which improve confidential communication during library transactions. Call your local branch to check availability.

Yankee Stadium
East 161st Street and River Avenue
Bronx, NY 10452
General phone number 718-293-4300
Disabled Services 718-579-4510 or email disabled services@yankees.com
http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled
T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These can be used to hear scoreboard announcements from seats in the stadium.