



HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA

(As of 11/22/13)

The following institutions have hearing loops installed. Most only have hearing loops in limited areas of the building.

Hearing looped venues are listed by county and by type of facility:

NEW YORK STATE

New York City

Public Facilities

MTA subway system station booths that are open 24 hours a day

http://mta.info/accessibility/station_booths.htm

All stations in the Bronx, Brooklyn, Manhattan and Queens are looped, except for those currently under construction.

Bronx

Public Facilities

The New York Botanical Garden

2900 Southern Boulevard

Bronx, NY 10458

718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible induction loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.

For more information see the audio guide list at the end of this document.

Yankee Stadium

East 161st Street and River Avenue

Bronx., NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this document.

Brooklyn

Businesses

Gristedes Pharmacy

101 Clark Street

Brooklyn, NY 11201

Phone: 718-855-0132

<http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13>

Pharmacy counter is looped.

Public Facilities

Barclays Center Arena

620 Atlantic Avenue

Brooklyn, NY 11217

212-359-6387

<http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide>

The following locations are hearing looped:

on the Ticketmaster Main Concourse:

American Express Box Office, Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112),

at GEICO Atrium Entrance: 2 ticket selling windows

at Emblem Health Dean Entrance: 1 ticket selling window

on Suite Level A: Clinton Hill Burgers (near section 110-109)

on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

JASA Senior Alliance Senior Center

161 Corbin Place

Brooklyn, NY 11235

212-273-5272

<http://www.jasa.org/home>

Main meeting room has a hearing loop.

Manhattan

Businesses

Apple Store – SoHo branch

103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126

<http://www.apple.com/retail/soho/>

Hearing loops are installed in tutorial areas.

Gristedes Pharmacy

225 Ninth Avenue, at 24th Street
New York, NY 10011
212-807-0950

<http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4>

Pharmacy counter is looped.

Gristedes Pharmacy

25 Waterside Plaza & FDR Drive
New York, NY 10010
212-725-6442

<http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6>

Pharmacy counter is looped.

Gristedes Pharmacy

686 North Main Street
Roosevelt Island, NY 10044
Phone: 212-371-2680

<http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5>

Pharmacy counter is looped.

Riverside Memorial Chapel

180 West 76th Street
New York, NY 10023
212-362-6600

<http://www.riversidememorialchapel.com/>

Three chapel rooms have hearing loops.

Shake Shack, (Upper West Side)

366 Columbus Avenue at 77th Street
New York, NY 10024

<http://www.shakeshack.com/>

646-747-9770

Order line on left side (or back depending on where you are standing) has a hearing loop installed.

Shake Shack (East Side)

154 East 86 Street (Lexington-Third)

New York, NY 10028-2107

646-237-5035

<http://www.shakeshack.com/location/upper-east-side/>

Shake Shack (Battery Park City)

215 Murray Street (betw. West Street and North End Avenue)

New York, NY 10282-5651

646-545-4600

<http://www.shakeshack.com/location/battery-park-city/>

Places of Worship

Brotherhood Synagogue

28 Gramercy Park South (East 20th Street)

New York, NY 10003

212-674-5750

<http://brotherhoodsynagogue.org/>

Sanctuary is equipped with hearing loop.

Congregation Rodeph Sholom, Schafler Forum

7 West 83 Street

New York, NY 10024

212-362-8800

<http://rodephsholom.org/about/facilities/>

The Schafler Forum, a banquet ballroom, is equipped with a hearing loop.

Christ and St. Stephen's Episcopal Church

120 West 69th Street

New York, NY 10023

212-787-2755

<http://www.csschurch.org/?page=services&id=11>

Sanctuary and undercroft are equipped with hearing loops.

Church of the Village (Methodist)

201 West 13th Street at Seventh Avenue

New York, NY 10011

212-243-5470

<http://churchofthevillage.org/>

Sanctuary is equipped with a hearing loop.

Temple Emanu-El

1 East 65th Street at Fifth Avenue
New York, NY 10065
212-744-1400

http://www.emanuelnyc.org/simple.php/wor_shabbat

Hearing loops are installed in the Fifth Avenue sanctuaries.

Public Facilities

Amtrak, New York City Penn Station

234 West 31st Street
Eighth Avenue and West 31st to 33rd Streets
New York, NY 10001
1-800-872-7245

<http://www.amtrak.com/>

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

Center for Hearing & Communication

50 Broadway, 6th floor
New York, NY 10004
917-305-7700

<http://www.chchearing.org/contact-us>

The Assistive Devices Center room has been looped. Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome at this time, though it is always best to call ahead to confirm at 917-305-7766.

Children's Museum of Manhattan (CMOM)

The Tisch Building
212 West 83rd Street
New York, NY 10024
212-721-1223

<http://www.cmom.org/visit/accessibility>

Hearing loops are installed in four sections of "eat, sleep and play" exhibit.

Cloisters Museum and Garden

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

David Rubenstein Atrium at Lincoln Center

Broadway between 62nd and 63rd
New York, NY 10023
212-875-5000

<http://atrium.lincolncenter.org/index.php/accessibility>

The ticket counter is looped. A limited number of FM Assistive Listening Devices (headsets and neck loops) are available for every performance

Ellis Island Museum

Ellis Island
New York, NY 10004-1467
212-363-3200
<http://www.nps.gov/elis/index.htm>

A hearing loop was installed in the theater. For information about the t-coil compatible guided tour, see the audio guide list at the end of this document. As of 21 November 2013, most of Ellis Island is still closed to the public due to damage from the hurricane in October 2012; no reopening date has been set. Visitors should check the website or call before making plans to visit.

The Frick Collection

1 East 70th Street
New York, NY 10021
212-288-0700
<http://frick.org/information/access.htm>

A hearing loop has been installed in the Music Room. For information on the t-coil compatible audio tour and audiovisual *Introduction to the Frick Collection*, shown in the Music Room, see the audio guide list at the end of this document.

Gershwin Theater

222 West 51st Street, between Broadway and Eighth
New York, NY
212-586-6510
http://gershwintheatre.com/patron_services.php for information on the theatre
<http://www.wickedthemusical.com> for ticket purchase for Wicked: the Musical
A hearing loop has been installed in the theatre.

Grand Central Terminal

See listing under Metro North, Grand Central Terminal

Guggenheim Museum

1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500
<http://www.guggenheim.org/new-york/visit/accessibility>

For information about smartphone app for the hard of hearing see the acoustiguide/audio guide list at the end of this document.

Hearing Health Foundation

363 Seventh Avenue, 10th floor
New York, NY 10001
212-257-6140
<http://hearinghealthfoundation.org>

Non-profit office; meeting room has loop installed.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

A hearing loop has been installed in the main theater. For information on the t-coil compatible audio tour, see the audio guide list at the end of this document. The Shuttle exhibit has a hearing loop installed.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200

<http://www.thejewishmuseum.org/AccessPrograms>

Videos T-coil compatible with sound using hearing loop technology are available when a video has voice overs.

Lower East Side Tenement Museum

103 Orchard Street
New York, NY 10002
212-982-8420

http://www.tenement.org/vizinfo_ada.html

Media program *The Moores: an Irish Family in America* is equipped with a t-coil induction loop. Ticketing kiosk and retail kiosk, as well as public programming areas are equipped with t-coil compatible audio induction loops.

Madison Square Garden

4 Pennsylvania Plaza
(Seventh Avenue betw W 31st Street & W 33rd Street)
New York, NY 10001

<http://www.thegarden.com/about/disabled-services.html>

Disabled Services 212-465-6034 M-F 9:30-4:30

Hearing loops are installed at the box office and guest services.

Marseilles Residence of the West Side Federation for Senior and Supportive Housing

230 West 103rd Street
New York, NY 10025-8717
212-663-6000

<http://bloominplace.org/resource/induction-loop-installed-in-marseilles-community-room>

Community room has a hearing loop installed.

Metro North, Grand Central Terminal

89 East 42nd Street at Park Avenue

New York, NY 10017

<http://www.grandcentralterminal.com/>

Ticket booths numbers 6 and 11 have hearing loops installed.

Metropolitan Museum of Art

1000 Fifth Avenue at 82nd Street

New York, NY 10028-0198

212-535-7710

<http://www.metmuseum.org/visit/accessibility>

The following locations have hearing loops installed: Information and Membership Desks, select Admissions Desks in the Great Hall and in Burke Hall in the Uris Center for Education, as well as at the Concerts and Lectures box office in the Great Hall. Look for the blue signs indicating locations. For information on audio guide tours, see the audio guide list at the end of this document.

**Metropolitan Museum of Art
The Cloisters Museum and Gardens**

99 Margaret Corbin Drive

Fort Tryon Park

New York, NY 10040

212-923-3700

<http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Morgan Library and Museum

225 Madison Avenue at 36th Street

New York, NY 10016

212-685-0008

<http://www.themorgan.org/visit/access.asp>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Museum of Modern Art

11 West 53rd Street

New York, NY 10019

212-708-9400

<http://www.moma.org/visit/plan/accessibility>

Hearing loops have been installed at the information desks, membership desk, ticket desks, audio guide desk. The gift shop and Titus movie theaters, as well as one of the Edward John Noble Education Center's classrooms, also have hearing loops. Temporary exhibits may have hearing loops installed where appropriate; call to inquire about specific temporary exhibits.

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

National Council of Jewish Women New York Section

241 W. 72nd Street
New York, NY 10023

www.ncjwny.org

212-687-5030

Second floor meeting room has a hearing loop.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)

New York, NY 10024

212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

For information about the t-coil compatible audio guide tour and presentations in the Robert H. Smith Auditorium, see the audio guide list at the end of this document.

The New York Public Library

Muhlenberg Branch

209 West 23rd Street (near Seventh Avenue)

New York, NY 10011-2379

212-924-1585

<http://www.nypl.org/help/community-outreach/services-for-persons-with-disabilities/assistive-technologies/other-assistive-technologies>

Community room on third floor has a hearing loop installed.

Penn South (NORC) Social Services, Inc.

290 Ninth Avenue at 27th Street

New York, NY 10001

212-243-3670

<http://pennsouthlive.org/>

Hearing loops have been installed in classrooms 1 and 2.

Penn Station, Amtrak

See listing under Amtrak, Penn Station

Richard Rodgers Theater

226 West 46th Street

New York, NY

212-221-1211

http://richardrodgerstheatre.com/patron_services.php

A hearing loop has been installed in the theatre.

Quest at CWE

CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor
New York, NY 10004
212-925-6625 X229
<http://www.questonline.org>

Four classrooms and the auditorium are all hearing looped.

SAGE (Services and Advocacy for GLBT Elders)

305 Seventh Avenue at West 27th Street
New York, NY 10001
212-741-2247
<http://sageusa.org/index.cfm>

Several rooms have hearing loops installed.

Queens

Businesses

Cross Bay Diner

160-31 Cross Bay Blvd.
Howard Beach, NY 11414
718-848-9401

<http://www.crossbaydinernyc.com/index.html>

Table top hearing loop at The Cross Bay Diner located in Howard Beach

Cross Bay Chemists

158-14 Cross Bay Blvd
Howard Beach, NY 11414
718-880-1644

<http://crossbaychemist.com/index.php>

Pharmacy counter is looped

Medical Facilities

Harmony Hearing & Speech Center, LLC

161-24 84th Street
Howard Beach, NY 11414
718-641-3817

<http://www.harmonyhearing-speechcenter.com/>

Portable table-top loops available.

Places of Worship

St. Helen Roman Catholic Church

157-10 83rd Street
Howard Beach, NY 11414
718-738-1616

<http://sthelen.org/>

A hearing loop has been installed in the sanctuary.

Public Facilities

Citifield Stadium

Willets Point

Flushing, NY 11368

718-507-6387

<http://newyork.mets.mlb.com/nym/ballpark/information/index.jsp?content=guide>

Audio loops are installed at ticket windows.

Nassau County

Medical Facilities

Harmony Hearing & Speech Center, LLC

432 Gardiners Avenue

Levittown, NY 11756

516-731-5868

<http://www.harmonyhearing-speechcenter.com>

Portable table-top loops available.

Long Island Jewish Medical Center

Hearing and Speech Center

Department of Otolaryngology & Communicative Disorders

430 Lakeville Road

New Hyde Park, NY 11042

718-470-8910

<http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care>

The lower level conference room is looped. The Long Island chapter of HLAA

<http://hearingloss-longisland.org/> meets here.

Places of Worship

Manetto Hill Jewish Center

244 Manetto Hill Road

Plainview, NY 11803

516-935-5454

<http://www.mhjconline.org/>

Temple Judea of Manhasset

333 Searingtown Road

Manhasset, NY 11030

516-621-8049

<http://www.temple-judea.com/>

Public Facilities

Levittown Library

1 Bluegrass Lane

Levittown, NY 11756-1292

1-516-731-5728

<http://www.nassaulibrary.org/levtown/index.php>

Hearing loops have been installed for patrons who are speaking with library staff at the reference, media and circulation desks.

Merrick Library

Multipurpose room
2279 Merrick Avenue
Merrick, NY 11566
516-377-6112

<http://www.merricklibrary.org/>

Multipurpose room has a hearing loop installed

North Hempstead LI Town Board Room

220 Plandome Road
Manhasset, NY 11030
516-869-6311

<http://www.northhempstead.com/>

Hearing loop has been installed.

Oceanside Library

30 Davison Avenue
Oceanside, NY 11572
516-766-2360

<http://www.oceansidelibrary.com/>

Meeting room has hearing loop installed.

Suffolk County

Public Facilities

Harborfields Public Library

31 Broadway
Greenlawn, NY 11740-1382
631-757-4200

<http://harborfieldslibrary.org/main.html>

Meeting room has a hearing loop.

Middle Country Public Library, Centereach

101 Eastwood Boulevard
Centereach, NY 11720
631-585-9393

<http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/>

Community room has a hearing loop.

Peconic Landing Retirement Community

1500 Brecknock Road
Greenport, NY 11944
888-273-2664

<http://www.peconiclanding.com/>

The auditorium has a hearing loop.

Smithtown Public Library

1 North Country Road
Smithtown, NY 11787
631-265-2072

http://www.smithlib.org/page_hearing_loop.asp

Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

Westchester County

Places of Worship

Temple Beth Abraham

25 Leroy Avenue
Tarrytown, NY 10591
914-631-1770

<http://www.tba-ny.org/>

Sanctuary is has a hearing loop.

Public Facilities

Jacob Burns Film Center

364 Manville Road
Pleasantville, NY 10570
914-747-5555

<http://www.burnsfilmcenter.org/visit/accessibility>

All three theaters are equipped with a hearing loop system to enhance audio during films and Q&A's. Moviegoers with hearing loss who do not use hearing instruments can enjoy better sound with a loop receiver and headphones that are available at the box office.

Rockland County

Places of Worship

Temple Beth Torah

330 N. Highland Ave.,
Upper Nyack, NY
845-358-2248

<http://templebethtorah.org/index.cfm?>

A hearing loop is installed in the sanctuary.

Please note that there are other NYC venues with assistive listening systems that are either FM or infrared. These require use of either a headset or a neck loop. The venues listed above have hearing loops so that those who wear hearing aids/cochlear implants with a t-coil need only turn on the t-coil program to access the sound; no other accessories are necessary. Some venues also provide headphones for those who do

not have t-coils, but still want to take advantage of the hearing loop. For more information, please contact the individual venue.

We have only included venues that are currently open to the public.

List of venues in the New York Metropolitan Area that have audio tours or other services which are t-coil compatible.

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility, in addition to the audio guide and then setting their hearing aids to the t-coil setting.

New York City

Manhattan

Public Facilities

Ellis Island Museum

Ellis Island

New York, NY 10004-1467

212-363-3200

<http://www.nps.gov/elis/index.htm>

A personal audio induction loop can be used on the ranger walks, but not inside the museum. It may be borrowed at the Information Desk; picture ID must be left in order to borrow the audio induction loop. As of 20 May 2013, Ellis Island is only partially open to the public due to damage from the hurricane in October 2012; no date for complete reopening has been set. Visitors should check the website or call before making plans to visit.

The Frick Collection

1 East 70th Street

New York, NY 10021

212-288-0700

<http://frick.org/information/access.htm>

T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user's discretion. The system provides information in any of the following languages: English, French, German, Italian, Japanese and Spanish.

Guggenheim Museum

1071 Fifth Avenue at 89th Street

New York, NY 10128-0173

212-423-3500

www.guggenheim.org

The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

Audio guides with t-coil compatible neck loop are available for a rental fee of \$6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200

<http://www.thejewishmuseum.org/AccessPrograms>

T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

Metropolitan Museum of Art

1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

Audio guides are free to visitors who are hard of hearing; neck loops for hearing aids with t-coils are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

The Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700

<http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters>

T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

Morgan Library and Museum

225 Madison Avenue at 36th Street
New York, NY 10016
212-685-0008

<http://www.themorgan.org/visit/access.asp>

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

Museum of Biblical Art

1865 Broadway at 61st Street

Second floor

New York, NY 10023-7505

212-408-1500

<http://www.mobia.org>

You can pick up a free audio guide with neck loop at the admissions desk.

Museum of Modern Art

11 West 53rd Street

New York, NY 10019

212-708-9400

<http://www.moma.org/visit/plan/accessibility>

The MoMA audio guide is t-coil compatible; neck loops are kept at the audio desk and will be added to the audio device on request.

The New York Botanical Garden

2900 Southern Boulevard

Bronx, NY 10458

718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Assistive listening devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance. Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Arthur and Janet Ross Lecture Hall: Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request. Please ask a staff member for assistance.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)

New York, NY 10024

212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance. Audio guides are available for several exhibits; the audio guide for each exhibit is available outside that specific exhibit. Some are marked t-coil compatible and others are not, but apparently all actually are t-coil compatible. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building. There is no information in the exhibit area on where to pick up a neck loop or even that it is required for t-coil compatibility.

Queens Library

718-990-0700

http://www.queenslibrary.org/index.aspx?page_nm=Hearing+Impairments

Some locations have assistive listening devices which improve confidential communication during library transactions. Call your local branch to check availability.

Yankee Stadium

East 161st Street and River Avenue

Bronx,, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These can be used to hear scoreboard announcements from seats in the stadium.

