HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA
As of 15 November 2019

The following institutions have hearing loops installed. Most only have hearing loops in limited areas of the building. This list is updated every few months. If you would like to notify HLAA-NYC about a newly looped venue, please email info@hearinglossnyc.org.

Hearing looped venues are listed by county and by type of facility:

**New York City**

**Public Facilities**

**Amtrak, New York City Penn Station**
234 West 31st Street
Eighth Avenue and West 31st to 33rd Streets
New York, NY 10001
800-872-7245
Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

**Grand Central Terminal**
See listing under Metro North, Grand Central Terminal

**IDNYC**
All IDNYC enrollment centers are equipped with hearing loops to ensure accessibility for hard of hearing applicants.
Locations are listed at [http://www1.nyc.gov/site/idnyc/card/locations.page](http://www1.nyc.gov/site/idnyc/card/locations.page)
Website [http://www1.nyc.gov/site/idnyc/index.page](http://www1.nyc.gov/site/idnyc/index.page)
Metro North, Grand Central Terminal
89 East 42nd Street at Park Avenue
New York, NY 10017
http://www.grandcentralterminal.com/
Ticket booths numbers 6 and 11 have hearing loops installed. At the information booth in the center of the floor, a hearing loop has been installed at the south facing window. If no one is at that window, go to another window and tell the clerk you need to use the hearing loop and they will move to the south window.

MTA subway system station booths
http://web.mta.info/accessibility/station_booths.htm
All subway information booths in stations in the Bronx, Brooklyn, Manhattan and Queens are looped. If you can't hear the employee in the booth, ask them to speak into the microphone.

MTA subway system Help Points
http://web.mta.info/accessibility/station_booths.htm
The upper portion of the Help Point is a bright blue light and the lower portion is silver with two buttons: one marked “emergency” and the other marked “information.” By pushing the appropriate button, subway riders are remotely connected with a person who can give directions to another subway station or send help in an emergency. Help Points are generally attached to a support column or a wall and are easily located by the bright blue light. All Help Points are installed with hearing loops; simply set your hearing aid to the t-coil setting, press the appropriate button on the Help Point and wait for the operator to speak to you.

New York City Taxi and Limousine Commission, Taxi of Tomorrow
Since 1 September 2015, New York City requires taxi owners who are replacing yellow taxis to replace them with vehicles that meet the new standards for accessibility, including hearing loops. It will take several years until all vehicles have hearing loops. Customers should look for the hearing loop logo on the outside of the cab.
The new rule only applies to yellow taxis. It does not apply to green outer borough taxis, although if the owners buy the Nissan MV200s, those cars will have a loop. Nor do the new standards apply to black cars, or car service vehicles or services such as Uber, Lyft or Via.

Penn Station, Amtrak
See listing under Amtrak, Penn Station
Manhattan
Businesses

**Apple Store – SoHo branch**
103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126
Hearing loops are installed in tutorial areas.

**Bank of America**
Bank of America Tower
One Bryant Park (115 West 42nd Street at corner of Sixth Avenue)
New York, NY 10036
212-764-0694
Teller window at end is looped.

**Capital One Bank**
1345 Third Avenue at 77th Street
New York, NY 10075
212-535-3810
[http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075](http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075)
Hearing loops are available at two teller windows and one service desk.

**Chase Bank**
214 Broadway at Fulton Street
NY, NY 10007
212-528-2496
[https://locator.chase.com/](https://locator.chase.com/)
[https://www.chase.com/resources/customer-service](https://www.chase.com/resources/customer-service)
All four teller windows have hearing loops.

**Duane Reade**
1524 Second Avenue at 79th Street
NY, NY 10075
646-422-1023
The pharmacy counter is looped.

**Duane Reade**
1091 Lexington Avenue at 77th Street
NY, NY 10075
212-794-7100
The pharmacy counter is looped.
Gristedes Pharmacy
225 Ninth Avenue, at 24th Street
New York, NY 10011
212-807-0950
http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4
The pharmacy counter is looped.

Gristedes Pharmacy
25 Waterside Plaza & FDR Drive
New York, NY 10010
212-725-6442
http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6
The pharmacy counter is looped.

Gristedes Pharmacy
686 North Main Street
Roosevelt Island, NY 10044
212-371-2680
http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5
The pharmacy counter is looped.

Shake Shack, (Upper West Side)
366 Columbus Avenue at 77th Street
New York, NY 10024
http://www.shakeshack.com/location/upper-west-side/
646-747-9770
Order line on left side (or back depending on where you are standing) has a hearing loop installed.

Shake Shack (East Side)
154 East 86 Street (Lexington-Third)
New York, NY 10028-2107
646-237-5035
http://www.shakeshack.com/location/upper-east-side/
One line has a loop.

Shake Shack (Battery Park City)
215 Murray Street (between West Street and North End Avenue)
New York, NY 10282-5651
646-545-4600
http://www.shakeshack.com/location/battery-park-city/
One line has a loop.
Cultural Venues

**Bernard B. Jacobs Theatre**
242 West 45th Street
New York, NY 10036
The theatre has a hearing loop installed in the orchestra section only; for seats in other areas, request a personal induction loop in the lobby.

**Cloisters Museum and Garden**
See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

**David Rubenstein Atrium at Lincoln Center**
Broadway between 62nd and 63rd
New York, NY 10023
212-875-5000
The ticket counter is looped.

**Ellis Island Museum**
Ellis Island
New York, NY 10004-1467
212-363-3200
All exhibits with document and video programming, as well as Theaters 1 & 2, are induction looped and compatible with t-coil enabled hearing aids and cochlear implants. All audio programs that use a telephone style handset are t-coil compatible throughout the exhibit galleries. If you do not have a t-coil enabled hearing aid or cochlear implant, assistive listening devices are available for your use at the Information Desk, 1st Floor.

**The Frick Collection**
1 East 70th Street
New York, NY 10021
212-288-0700
[http://www.frick.org/visit/museum/accessibility](http://www.frick.org/visit/museum/accessibility)
A hearing loop has been installed in the Music Room where the film *Introduction to the Frick Collection* is shown and where lectures, concerts and other programs are also held. For information on the t-coil compatible audio tour see the audio guide list at the end of this section.

**Gershwin Theater**
222 West 51st Street, between Broadway and Eighth
New York, NY
212-586-6510
[http://gershwintheatre.com/patron_services.php](http://gershwintheatre.com/patron_services.php) for information on the theatre
Theater and box office are looped.
Guggenheim Museum
1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500
http://www.guggenheim.org/new-york/visit/accessibility
Hearing loops have been added to the admission, information and retail desks. For information about smartphone app for the hard of hearing see the acoustiguide/audio guide list at the end of this section.

Helen Hayes Theatre
240 West 44th Street
New York, NY 10036
212-239-6200
Hearing loops have been installed so that the entire theater is looped.

Intrepid Sea, Air and Space Museum
One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072
http://www.intrepidmuseum.org/access.aspx
The main theater is looped, as is a portable podium for special events, and there are loops and captions throughout the ship. The Shuttle exhibit has a hearing loop installed. For information on the t-coil compatible audio tour, see the audio guide list at the end of this section.

Irish Repertory Theater
132 West 22nd Street
New York, NY 10011
212-255-0270
http://www.irishrep.org/
A hearing loop has been installed as part of the renovation, completed June 2016.

Jewish Museum
1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200
http://thejewishmuseum.org/visit#accessibility
The admissions desk, coat check, Cooper Shop, Goodkind Media Center, and Floor 4 information desk, are each equipped with hearing loops. The Collection, 4000 years of Jewish art and culture, is outfitted with a hearing loop. An exhibit series, The Television Project: is shown in a looped gallery, as is the Chantal Akerman exhibit.
T-coil compatible hearing loop technology is available when there is exhibition-related audio in the galleries.
Landmark Cinemas at 57 West  
657 West 57th Street at Twelfth Avenue  
New York, NY 10019  
646-233-1615  
https://www.landmarktheatres.com/new-york-city/the-landmark-at-57-west/info  
The venue is equipped with hearing loops in every theater. Check listings for availability and price.

Lincoln Center Mitzi Newhouse Theater  
150 W 65 Street  
New York, NY 10023  
(212) 501-3100  
http://www.lct.org/about/faq/  
The Mitzi Newhouse Theater is now equipped with an induction hearing loop.

Lincoln Center Vivian Beaumont Theater  
150 W 65 Street  
New York, NY 10023  
212-501-3100  
http://www.lct.org/about/faq/  
The Vivian Beaumont Theater is now equipped with an induction hearing loop.

Lower East Side Tenement Museum  
103 Orchard Street  
New York, NY 10002  
212-982-8420  
http://www.tenement.org/vizinfo_ada.html  
The orientation film, An American Story, shown in the Visitors Center, has a hearing loop. The media program The Moores: an Irish Family in America is equipped with a hearing loop. Ticketing and retail counters, as well as public programming areas, are equipped with t-coil compatible hearing loops. Portions of the Shop Life and Irish Outsiders tours include audio-visual elements equipped with hearing loops.

Lunt-Fontanne Theatre  
205 W 46th Street  
New York, NY 10036  
877-250-2929  
http://luntfontannetheatre.com/patron_services.php  
This theatre is equipped with a hearing loop.

Main Street Theatre and Dance Alliance  
548 Main St.  
Roosevelt Island  
New York, NY 10044  
212-371-4449  
http://www.mstda.org  
The entire theatre/performance space is equipped with a hearing loop.
Metropolitan Museum of Art, The Met Breuer
945 Madison Avenue
New York, NY 10021
212-731-1675
https://metmuseum.org/visit/met-breuer
The Ticketing Desk and Book Bar in the lobby are equipped with hearing loops.

Metropolitan Museum of Art, The Cloisters Museum and Gardens
99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700
http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters
For information about the t-coil compatible audio guide tour see the audio guide list at the end of this section.

Metropolitan Museum of Art, The Met Fifth Avenue
1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710
http://www.metmuseum.org/visit/accessibility
The following locations have hearing loops installed: Information Desk and select Admissions Desks in the Great Hall as well as at the Concerts and Lectures box office in the Great Hall. For information on audio guide tours, see the audio guide list at the end of this section.

Minskoff Theater
200 West 45th Street
New York, NY 10036
212-869-0550
http://www.minskofftheatre.com/index.php
This theatre is equipped with a hearing loop.

Mitzi Newhouse Theater
See listing under Lincoln Center Mitzi Newhouse Theater
Museum of Modern Art
11 West 53rd Street
New York, NY 10019
212-708-9400
https://www.moma.org/visit/accessibility/#individuals-who-are-deaf-or-hard-of-hearing
All MoMA theaters, lobby desks, ticketing desks, audioguide desks, and classrooms are equipped with hearing loops. The Creativity Lab in the Paula and James Crown Platform on the second floor is equipped with a hearing loop to be used when there are classes or group presentations in that space. MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices.

National September 11 Memorial & Museum at the World Trade Center
between Liberty Street, West Street, Fulton Street and Greenwich Street
New York, NY 10281
212-312-8800
http://www.911memorial.org/visitors-who-are-deaf-or-hard-of-hearing
Hearing loops are installed throughout the Museum wherever there is audio, including in the exhibitions, auditorium, and classrooms. All audio wands in the Museum are also T-coil compatible and have volume-control adjustment buttons. T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

The New York Public Library
53rd Street Library
20 West 53rd Street
New York, NY 10019
212-714-8400
https://www.nypl.org/accessibility/hard-of-hearing
The Community Room and Film & Program Area have hearing loops, but the circulation desk does not.

New York Public Library
Library for the Performing Arts
40 Lincoln Center Plaza
New York, NY, 10023
917-275-6975
https://www.nypl.org/accessibility/hard-of-hearing
The Circulation Desk has a countertop hearing loop.

New York Public Library
Mid-Manhattan Library at 42nd Street
476 Fifth Avenue
New York, NY, 10018
212-340-0863
https://www.nypl.org/accessibility/hard-of-hearing
The Circulation Desks in rooms 67 and 76 have countertop hearing loops.
New York Public Library
Muhlenberg Library
209 West 23rd Street (near Seventh Avenue)
New York, NY 10011-2379
212-924-1585
https://www.nypl.org/accessibility/hard-of-hearing
The Community Room on the third floor is equipped with a hearing loop.

New York Times Center
See listing under TimesCenter

Poster House Museum
119 West 23rd Street
New York, NY 10011
917-722-2439
https://posterhouse.org/visit/#plan
Hearing loops have been installed in the shop, café and at the admissions desk.

Richard Rodgers Theater
226 West 46th Street
New York, NY 10036-1408
212-221-1211
http://richardrodgerstheatre.com/patron_services.php
A hearing loop has been installed in this theatre.

St. James Theatre
246 West 44th Street
New York, NY 10036-3910
212-912-9770
212-582-7678
http://jujamcyn.com/show/frozen.html
A hearing loop has been installed in this theatre.

The Shed
545 West 30th Street
New York, NY 10001
646-455-3494
https://theshed.org/accessibility
Admissions desks are equipped with hearing loops.

The TimesCenter
242 West 41st Street (between Seventh and Eighth Avenues)
New York, NY 10036
212-556-4300
http://thetimescenter.com/policies.html
The TimesCenter Stage/Screening Room and The TimesCenter Hall are equipped with hearing loop technology for the benefit of hearing aid users, as well as conventional assistive listening systems for people with hearing impairments.
**Vivian Beaumont Theater**
see listing under Lincoln Center Vivian Beaumont Theater

**Westside Theater**
407 West 43rd Street
New York, NY 10036
http://westsidetheatre.com/accessibility/upstairs-theatre-accessibility/
212-315-2244
The Upstairs Theatre at the Westside Theater has a hearing loop; The Downstairs Theatre has an infrared system.

**Whitney Museum of American Art**
99 Gansevoort Street
New York, NY 10014
212-570-3600
http://whitney.org/Visit/Access
First floor Service locations at the admissions desk, membership desk, and coat check are equipped with hearing loops. On the third floor, the Hess Theater is equipped with a hearing loop. In the Laurie M. Tisch Education Center on the third floor, the Hearst Artspace and the Seminar Room are equipped with hearing loops. The Kaufman Gallery on the fifth floor is equipped with a hearing loop. Some video monitors in the galleries have headphone jacks; you are welcome to plug in your own headset or neck loop.

**Places of Worship**

**Brotherhood Synagogue**
28 Gramercy Park South (East 20th Street)
New York, NY 10003
212-674-5750
http://brotherhoodsynagogue.org/
One side of the sanctuary is equipped with a hearing loop.

**Central Synagogue**
652 Lexington Avenue at East 55th Street
New York, NY 10022
212-838-5122 ext. 2002
http://www.centralsynagogue.org/
The main sanctuary is looped.

**Christ and St. Stephen’s Episcopal Church**
120 West 69th Street
New York, NY 10023
212-787-2755
http://www.csschurch.org/?page=services&id=11
The sanctuary and undercroft are equipped with hearing loops which are being repaired but should be working again by early 2020.
Church of the Village (Methodist)
201 West 13th Street at Seventh Avenue
New York, NY 10011
212-243-5470
http://churchofthevillage.org/
The sanctuary is equipped with a hearing loop.

Community Church of New York Unitarian Universalist
40 East 35th Street
New York, NY 10016
212-683-4988
http://www.ccny.org/
The Assembly Hall on the lower level is looped and HLAA-NYC holds its monthly meeting there.

Congregation Beit Simchat Torah
130 West 30th Street
New York, NY 10001
212-929-9498 ext 875
http://www.cbst.org
The sanctuary has a hearing loop.

Congregation Rodeph Sholom
7 West 83 Street
New York, NY 10024
212-362-8800
http://rodephsholom.org/about/facilities/
The Schafler Forum, a banquet ballroom, as well as two rooms on the fifth floor, are equipped with hearing loops.

Epiphany Roman Catholic Church
375 Second Avenue at 22nd Street
New York, NY 10009
212-475-1966
http://epiphanychurchnyc.org/
The first five pews in front of the pulpit are looped.

Riverside Memorial Chapel
180 West 76th Street
New York, NY 10023
212-362-6600
http://www.riversidememorialchapel.com/
Three chapel rooms have hearing loops.
Temple Emanu-El
1 East 65th Street at Fifth Avenue
New York, NY 10065
212-744-1400
http://www.emanuelnyc.org/simple.php/wor_shabbat
Hearing loops are installed in the Fifth Avenue sanctuaries.

Public Facilities

Center for Hearing & Communication
50 Broadway, 6th floor
New York, NY 10004
917-305-7700
http://www.chchearing.org/contact-us
The Assistive Devices Center room has been looped. Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome, but it is always best to call to confirm at 917-305-7766. The Conference Center also has a hearing loop.

Center for Independent Living
841 Broadway
Suite 301
New York, NY 10003
212-674-2300
http://www.cidny.org
Conference room has a hearing loop.

City Hall
City Council Chamber
New York, NY 10007
311 or 212-NEW-YORK outside NYC
https://council.nyc.gov/
There is a counter hearing loop at the reception/sign in desk and a hearing loop has been installed in the City Council Chamber.

Hearing Health Foundation
363 Seventh Avenue, 10th floor
New York, NY 10001
212-257-6140
http://hearinghealthfoundation.org
This is the office of a non-profit organization; meeting room has loop installed.

Madison Square Garden
4 Pennsylvania Plaza
(Seventh Avenue between W 31st Street & W 33rd Street)
New York, NY 10001
Disabled Services 212-465-6034  M-F 9:30-4:30
http://www.thegarden.com/about/disabled-services.html
Hearing loops are installed at the box office and guest services.
Marseilles Residence of the West Side Federation for Senior and Supportive Housing
230 West 103rd Street
New York, NY 10025-8717
212-663-6000
Community room has a hearing loop installed.

Mayor’s Office for People with Disabilities
100 Gold Street, 2nd floor
New York, NY 10038
Call 311
There are two countertop loops in the lobby reception area. On the second floor, the reception desk at the Mayor’s Office for People with Disabilities has a countertop loop, and the Prospect Park Conference Room within MOPD has a hearing loop.

National Council of Jewish Women, New York Section
241 W. 72nd Street
New York, NY 10023
212-687-5030
www.ncjwny.org
The second-floor meeting room has a hearing loop.

New York City Housing Preservation and Development
100 Gold Street
New York, NY 10038
Call 311
https://www1.nyc.gov/site/hpd/index.page
The conference room has a hearing loop.

Penn South (NORC) Social Services, Inc.
290 Ninth Avenue at 27th Street
New York, NY 10001
212-243-3670
http://pennsouthlive.org/
A hearing loops is installed in classroom 1.

Quest at CWE
CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor
New York, NY 10004
212-925-6625 X229
http://www.questcontinuingednyc.org/
Four classrooms and the auditorium all have hearing loops.
SAGE (Services and Advocacy for GLBT Elders)
305 Seventh Avenue at West 27th Street
New York, NY 10001
212-741-2247
http://sageusa.org/index.cfm
Several rooms have hearing loops installed.

Schools
Columbia University Medical Center
Alumni Auditorium
650 West 168th Street
New York, NY 10032
Alumni auditorium has a hearing loop installed.

Venues in Manhattan that have audio tours or other services which are t-coil compatible.
All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility in addition to the audio guide, and then setting their hearing aids to the t-coil setting.

Cultural Venues
Ellis Island Museum
Ellis Island
New York, NY 10004-1467
212-363-3200
https://www.nps.gov/elis/planyourvisit/accessibility.htm
If you do not have a t-coil enabled hearing aid or cochlear implant, assisted listening devices are available for your use at the Information Desk, 1st Floor. If listening assistance is needed for the Ranger-guided tour, a Tour Guide FM Broadcast System is available at the Information Desk, 1st Floor.

The Frick Collection
1 East 70th Street
New York, NY 10021
212-288-0700
http://frick.org/information/access.htm
T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user’s discretion. The system provides information in the following languages: English, French, German, Italian, Japanese and Spanish.
Guggenheim Museum
1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500
www.guggenheim.org
The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

Intrepid Sea, Air and Space Museum
One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072
http://www.intrepidmuseum.org/access.aspx
Audio guides with t-coil compatible neck loops are available for a rental fee of $6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

Jewish Museum
1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200
http://www.thejewishmuseum.org/AccessPrograms
T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

Metropolitan Museum of Art, The Met Cloisters Museum and Gardens
99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700
http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters
T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.
**Metropolitan Museum of Art, The Met Fifth Avenue**  
1000 Fifth Avenue at 82nd Street  
New York, NY 10028-0198  
212-535-7710  
[http://www.metmuseum.org/visit/accessibility](http://www.metmuseum.org/visit/accessibility)  

Audio guides are free to visitors who are hard of hearing; neck loops are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

**Morgan Library and Museum**  
225 Madison Avenue at 36th Street  
New York, NY 10016  
212-685-0008  
[http://www.themorgan.org/visit/access.asp](http://www.themorgan.org/visit/access.asp)  

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

**Museum of Modern Art**  
11 West 53rd Street  
New York, NY 10019  
212-708-9400  
[http://www.moma.org/visit/plan/accessibility](http://www.moma.org/visit/plan/accessibility)  

MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices. Foreign-language films include English captioning. MoMA theaters are equipped with captioning and audio description devices for compatible films.

**National September 11 Memorial & Museum at the World Trade Center**  
between Liberty Street, West Street, Fulton Street and Greenwich Street  
New York, NY 10281  
212-312-8800  
[http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing](http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing)  

T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.
New York Historical Society
170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400
http://www.nyhistory.org/visit/accessibility-amenities
Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance or at the information/membership desk. The auditorium also has an FM system with headphones, so explain that you want a neck loop. Audio guides are available for several exhibits and can be found at the entrance to that exhibit. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building.

Paley Center for Media (previously Museum of Television and Radio)
25 West 52nd Street
New York, NY 10019
212-621-6800 recorded general info
212-621-6600 more specific info
http://www.paleycenter.org/visit-visitny
T-coil compatible neck loops are available at the Front Desk to be used in the screening rooms and in the theater.

Whitney Museum of American Art
99 Gansevoort Street
New York, NY 10014
212-570-3600
http://whitney.org/Visit/Access
T-coil compatible neck loops are available for public and private gallery tours and public programs.

Venues outside Manhattan with audio loops

Bronx
Cultural Venues
The New York Public Library, Bronx Library Center
310 East Kingsbridge Road (at Briggs Avenue)
Bronx, NY 10458
718-579-4244
https://www.nypl.org/accessibility/hard-of-hearing
The Auditorium is equipped with an audio loop and the Welcome Desk has a countertop audio loop.
Public Facilities

**Bronx Zoo**
2300 Southern Blvd  
Bronx, NY 10460  
718-367-1010 general information  
718-220-5103 guest relations  
http://bronxzoo.com/visitor-info/accessibility

There are hearing loops at the Congo Gorilla Forest and, during feeding times, at the Sea Lion exhibit.

**The New York Botanical Garden**
2900 Southern Boulevard  
Bronx, NY 10458  
718-817-8649  
http://www.nybg.org/visit/accessibility.php

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible hearing loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance. For more information see the audio guide list at the end of this section.

**Serviam Towers**
321-325 East 198th Street  
Bronx, NY 10468  
http://osueast.org/contact-us/

Housing for senior citizens, which includes a 54 seat theater with a hearing loop.

**Yankee Stadium**
East 161st Street and River Avenue  
Bronx, NY 10452  
General phone number 718-293-4300  
Disabled Services 718-579-4510 or email disabled.services@yankees.com  
http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this section.
Venues in The Bronx that have audio tours or other services which are t-coil compatible.

Public Facilities

**The New York Botanical Garden**
2900 Southern Boulevard
Bronx, NY 10458
718-817-8700
http://www.nybg.org/visit/accessibility.php
Assistive listening devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Assistive Listening Devices (headsets and T-coil compatible neck loops) are available upon request in the Arthur and Janet Ross Lecture Hall.

**Yankee Stadium**
East 161st Street and River Avenue
Bronx, NY 10452
General phone number 718-293-4300
Disabled Services 718-579-4510 or email disabled.services@yankees.com
http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled
T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These neck loops can be used to hear scoreboard announcements from seats in the stadium.

Brooklyn Businesses

**Gristedes Pharmacy**
101 Clark Street
Brooklyn, NY 11201
718-855-0132
http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13
Pharmacy counter is looped
Public Facilities

**Barclays Center Arena**
620 Atlantic Avenue
Brooklyn, NY 11217
212-359-6387
The following locations are hearing looped:
on the Ticketmaster Main Concourse: Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112), at American Express Box Office: GEICO Atrium Entrance: 2 ticket selling windows; Emblem Health Dean Entrance: 1 ticket selling window on Suite Level A: Clinton Hill Burgers (near section 110-109) on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

**JASA Senior Alliance Senior Center**
161 Corbin Place
Brooklyn, NY 11235
212-273-5272
Main meeting room has a hearing loop.

Queens
Businesses

**Boulevard Animal Clinic**
112-49 Queens Boulevard
Forest Hills, New York 11375
718-261-1231
Reception area is looped.

**Cross Bay Diner**
160-31 Cross Bay Blvd.
Howard Beach, NY 11414
718-848-9401
A table-top hearing loop is available.

**Cross Bay Chemists**
158-14 Cross Bay Blvd
Howard Beach, NY 11414
718-880-1644
The pharmacy counter is looped.
Cultural Venues

**MoMA PS1**
22-25 Jackson Avenue
Long Island City, NY 11101
718-784-2084
[https://www.moma.org/visit/accessibility/hearing](https://www.moma.org/visit/accessibility/hearing)
Exhibit space has a hearing loop.

**Queens Library**

**Fresh Meadows Library**
193-20 Horace Harding Expressway
Fresh Meadows, NY 11365
718-454-7272
A hearing loop is installed in the meeting room where Library programs are held.

Medical Facilities

**Harmony Hearing & Speech Center, LLC**
161-24 84th Street
Howard Beach, NY 11414
718-641-3817
Portable table-top loops available.

Places of Worship

**Church on the Hill**
167-07 35th Avenue
Flushing, NY 11358
718-358-3671
A hearing loop has been installed in the sanctuary.

**St. Helen Roman Catholic Church**
157-10 83rd Street
Howard Beach, NY 11414
718-738-1616
A hearing loop has been installed in the sanctuary.

Public Facilities

**Center for Independence of the Disabled, NY (CIDNY)**
80-02 Kew Gardens Road
Suite 400
Kew Gardens, NY 11415
646-442-1520
[https://www.cidny.org/](https://www.cidny.org/)
The conference room has a hearing loop.
Citifield Stadium  
Willets Point  
Flushing, NY 11368  
718-507-6387  
Hearing loops are installed at ticket windows.

Fair Housing Justice Center  
30-30 Northern Boulevard, #302  
Long Island City, NY 11101  
212-400-8203  
http://www.fairhousingjustice.org/  
The conference room has a hearing loop.

Nassau County

Medical Facilities  
Harmony Hearing & Speech Center, LLC  
432 Gardiners Avenue  
Levittown, NY 11756  
516-731-5868  
http://www.harmonyhearing-speechcenter.com  
Portable table-top loops available.

Long Island Jewish Medical Center  
Hearing and Speech Center  
Department of Otolaryngology & Communicative Disorders  
430 Lakeville Road  
New Hyde Park, NY 11042  
718-470-8910  
http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care  
The lower level conference room is looped. The Long Island chapter of HLAA  

Mill Neck Audiology Services  
40 Frost Mill Road  
Mill Neck, NY 11765  
516-922-4100 ext 258  
http://www.millneck.org  
Conference room has full room loop; ALD room has countertop loop.
Places of Worship

**Manetto Hill Jewish Center**
244 Manetto Hill Road
Plainview, NY 11803
516-935-5454
A hearing loop has been installed in the sanctuary.

**Temple Judea of Manhasset**
333 Searingtown Road
Manhasset, NY 11030
516-621-8049
A hearing loop has been installed in the sanctuary.

Cultural Venues

**Levittown Library**
1 Bluegrass Lane
Levittown, NY 11756-1292
516-731-5728
Hearing loops have been installed at the reference, media and circulation desks.

**Merrick Library**
Multipurpose room
2279 Merrick Avenue
Merrick, NY 11566
516-377-6112
The multi-purpose room has a hearing loop installed.

**North Shore Towers Movie Theater**
27240 Grand Central Parkway
Floral Park, NY 11005
866-246-6354
This movie theater has a hearing loop installed.

**Oceanside Library**
30 Davison Avenue
Oceanside, NY 11572
516-766-2360
The meeting room has hearing loop installed.
Public Facilities

North Hempstead Town Board Room
220 Plandome Road
Manhasset, NY 11030
516-869-6311
http://www.northhempstead.com/
A hearing loop has been installed.

Schools

Adelphi University
Post Hall, Room 106
1 South Avenue
Garden City, New York 11530-0701
800-233-5744
http://students.adelphi.edu/sa/dss
Hay Computer Lab in Swirbul Library has a hearing loop.
A custom ceiling microphone system for t-coil hearing to or from anywhere within the room has been installed in a classroom. Room 209 in the Hagedorn Hall of Enterprise and the Olmsted Theater in the Performing Arts Center both have hearing loops installed.

Suffolk County

Places of Worship

St. Mark’s Episcopal Church
754 Montauk Highway
Islip, NY 11751
631-581-4950
http://www.stmarks-islip.org/
The sanctuary has a hearing loop.

Cultural Venues

Harborfields Public Library
31 Broadway
Greenlawn, NY 11740-1382
631-757-4200
http://harborfieldslibrary.org/main.html
The meeting room has a hearing loop.

Middle Country Public Library, Centereach
101 Eastwood Boulevard
Centereach, NY 11720
631-585-9393
http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/
The Community Room has a hearing loop.
Parrish Museum
279 Montauk Highway
Water Mill, NY 11976
631-283-2118
http://parrishart.org/content/accessibility
The Lichtenstein Theater and Lobby are both equipped with hearing loops. Headsets and neck loops are also available.

Smihttown Public Library
1 North Country Road
Smithtown, NY 11787
631-265-2072
http://www.smithlib.org/adults/assistive-services.html
The Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

Medical Facilities
Island Better Hearing
1 Schwab Road
Melville, NY 11747
631-615-7374
https://www.islandbetterhearing.com/
Waiting room and fitting room have hearing loops.

Public Facilities
Huntington Town Hall
100 Main Street
Huntington, NY 11743
631-351-3000
http://www.huntonny.gov/
The Town Board Room has a hearing loop.

Peconic Landing Retirement Community
1500 Brecknock Road
Greenport, NY 11944
888-273-2664
http://www.peconiclanding.com/
The auditorium has a hearing loop.

Schools
Empire State College, Selden
407 College Road
Selden, NY 11784
631-496-3822
https://www.esc.edu/locations/selden/
The Conference Room and Large Function Room have hearing loops.
Westchester County
Places of Worship
Temple Beth Abraham
25 Leroy Avenue
Tarrytown, NY 10591
914-631-1770
http://tba-ny.org/
The sanctuary has a hearing loop.

Cultural Venues
Greenburgh Public Library
300 Tarrytown Road
Elmsford, NY 10523
914-721-8200
http://www.greenburghlibrary.org/
The multi-purpose room has a hearing loop.

Jacob Burns Film Center
364 Manville Road
Pleasantville, NY 10570
914-747-5555
http://www.burnsfilmcenter.org/visit/accessibility
All five theaters, as well as the educational center, are equipped with a hearing loop system to enhance audio during films and Q&A’s. Moviegoers with hearing loss who do not use hearing instruments can use a loop receiver and headphones that are available at the box office.

Schools
Westchester Community College
Academic Arts Building, auditorium
75 Grasslands Road
Valhalla, NY 10595
914-606-6600
http://www.sunywcc.edu/
The auditorium of the Academic Arts Building has a hearing loop. Check the website for a list of events that are open to public.

Rockland County
Places of Worship
Temple Beth Torah
330 N. Highland Ave.,
Upper Nyack, NY
845-358-2248
http://templebethtorah.org/index.cfm?
A hearing loop is installed in the sanctuary.
Cultural Venues

**Elmwood Playhouse**
10 Park Street
Nyack, NY 10960
845-353-1313
The theatre has a hearing loop.